



## Rules and Guidance

Dear Customers

This document will outline the rules and guidance for the centre issues by the Government and golf's governing bodies and will be continuously reviewed.

Document release date: 1<sup>st</sup> June 2020

### Opening Hours

- The Centre will open from 9am to 8pm Monday to Friday
- 9am to 6pm Saturday and Sunday

### Clubhouse

- The clubhouse seating area will remain closed
- A one-way system has been introduced to help with 2 meter social distancing whilst queuing
- Hot takeaway drinks, bottled drinks and grab and go food will be available
- Payment will only be available via credit and debit cards or apple and android payments

## All Golf Courses

- Only 9 hole green fees available on a tee time booking system (tee time will be available 24 hours in advance)
- The footgolf and Par 3 course are open (tee times will be available 24 hours in advance)
- Do not arrive at the centre more than 20 minutes prior to your tee time, if you do arrive more than 20 minutes prior to your tee time you must wait in your vehicle
- There will be regulated gaps between tee times
- Group size is allowed up to 4 players from different households. 2 Ball only tee times will be made available Monday, Tuesday, Thursday and Friday before 11am
- You must report straight to the clubhouse upon arrival to check-in for your tee time
- Last tee time will be 2 hours before closing
- Marshal monitoring will be used to assist customers
- Social distancing must be adhered to at all times on the course
- Do not remove or touch the flags. Bins, seating and rakes have been removed
- Post round, players must return straight to their cars and leave the Centre immediately
- Payment will only be available via credit and debit cards or apple and android payments

## Driving Range

- Strictly 1 user per bay, unless supervising an under 12
- Players aged 13 and over must have their own bay
- Players must bring their own equipment; clubs will NOT be made available
- Marshal monitoring will be used to assist customers
- Please collect a cleaned basket from reception and return to a cleaning zone once used
- Last range balls 1 hour before closing
- Players must use the 1 way exit system
- Payment for vouchers and top ups will only be available via credit and debit cards or apple and android payments

### All promotional periods

- Promotions for both the driving range and golf course will initially be suspended

### Hire

- Customers will be unable to hire any golf or footgolf equipment
- Customers will be unable to hire a set of clubs so all players must bring their own clubs to play on either course
- Customers will be unable to hire any trolleys
- Buggies will only be made available to full members of the centre and are strictly single seater occupancy
- DO NOT share equipment

**IMPORTANT INFORMATION: Anyone who does not adhere to these rules will be putting other customers and staff members at risk and will be asked to leave the centre immediately and will not be permitted to return for 7 days. Anyone found not adhering to the rules for a second time will not be permitted to play until the centre returns to normal operation. If you are feeling ill, have a temperature, are showing any symptoms or anyone in your household displays symptoms or has tested positive recently then please refrain from visiting the centre. Kingsway Golf Centre does not accept any liability for anyone wishing to play golf. You do so at your own risk.**